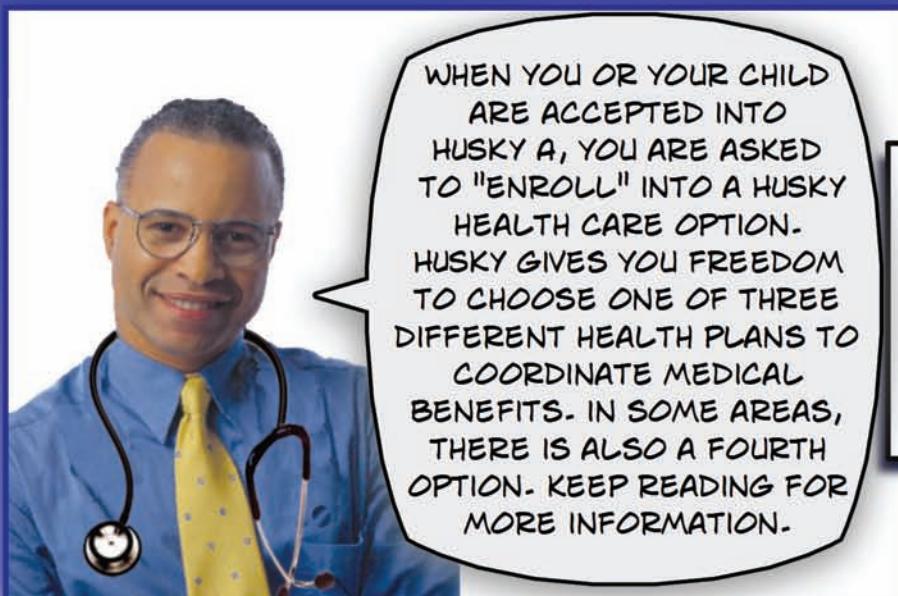




## Healthcare for UninSured Kids and Youth



THE HUSKY A PROGRAM OFFERS A FULL HEALTH INSURANCE PACKAGE FOR CHILDREN UP TO AGE 19 AND THEIR FAMILIES. HUSKY PAYS FOR DOCTOR VISITS, PRESCRIPTIONS, VISION AND DENTAL CARE, AND MUCH MORE.



WHEN YOU OR YOUR CHILD ARE ACCEPTED INTO HUSKY A, YOU ARE ASKED TO "ENROLL" INTO A HUSKY HEALTH CARE OPTION. HUSKY GIVES YOU FREEDOM TO CHOOSE ONE OF THREE DIFFERENT HEALTH PLANS TO COORDINATE MEDICAL BENEFITS. IN SOME AREAS, THERE IS ALSO A FOURTH OPTION. KEEP READING FOR MORE INFORMATION.

For more information, call toll free

**1-800-656-6684**

If you are hearing impaired call:  
TDD/TTY 1-800-410-1681

## Choosing a Health Care Option

THREE EASY STEPS

### STEP 1

Read "Tips" on choosing a HUSKY A option" on the next page. This will help you make the right choice.

### STEP 2

Review the HUSKY A health care options on the following pages.

### STEP 3

Fill out the HUSKY A enrollment form that you received with this mailing or call and choose an option right over the phone at 1-800-656-6684.

Para recibir este material en español llame al:

1-800-656-6684

# TIPS ON CHOOSING A HUSKY A OPTION

All family members must belong to the same option.

Therefore you should find out:

- Which HUSKY option your family's Primary Care Provider (PCP) accepts
- Which option works with the hospitals and other providers that you use
- Which option a family member's specialist will work with, especially if the family member has special medical needs

## What is a PCP?

A Primary Care Provider (PCP) is a provider who manages your care and:

- \* Decides what services are needed
- \* Provides most of these services including regular checkups and sick visits
- \* Makes referrals to specialists as needed

## Which options can I choose from?

- \* Options 1, 2, and 3 offers your choice of HUSKY managed care health plans.
- \* In some parts of the state, there is a 4<sup>th</sup> option called HUSKY Primary Care.  
The notice you received with this mailing will let you know if option 4 is available in your area.
- \* All four options are explained below. You can choose one option.

## Options 1, 2, & 3: HUSKY Managed Care Health Plans

Aetna Better Health

AmeriChoice by UnitedHealthcare

Community Health Network of Connecticut

If you choose one of the three managed care health plans, you will use health care providers that are in that plan's network. You will choose a Primary Care Provider (PCP) who participates in that plan. Your HUSKY plan and your PCP work together to coordinate your care.

All 3 managed care health plans have:

- \* A statewide service area
- \* Temporary Provider Arrangement (see below)

## Option 4: HUSKY Primary Care

(available in some areas)

HUSKY Primary Care is Connecticut's Primary Care Case Management (PCCM) program.

Each family member enrolls directly with a Primary Care Provider (PCP) who participates in the HUSKY Primary Care option. You will choose a participating provider for each family member in HUSKY A.

- \* Your PCP will help you find specialists and providers who participate in Medicaid.
- \* Your PCP will provide care coordination to help you get appointments with specialists, follow up on your medical conditions, and link you with community resources and services you need.

## Temporary provider arrangement

If you need to see a medical provider and you cannot locate one, please call your managed care health plan. Your managed care health plan will work with you to find a participating provider.

If your plan cannot find a participating provider, and if it is medically necessary, they will make a temporary arrangement with a provider who does not participate with their plan. This is called an out-of-network provider. This temporary arrangement can continue for as long as it is medically necessary and the managed care plan's network providers are unable to provide the service.

# Benefits covered in HUSKY A

All of the health care options cover the same basic benefits, including:

- Provide visits for preventative care
- Well child exams
- Maternity and newborn care
- Dental care
- Prescription drugs
- Immunizations (shots)
- Family planning service
- X-ray and lab tests
- Vision and hearing
- Medical equipment and supplies
- Physical therapy
- Osteopathic services
- Chiropractic services
- Home health services
- Physician services
- Hospital services
- Emergency room care
- Urgent care
- Behavioral health services
- Transportation to medical, dental, and behavioral health appointments



## Services for Children Early and Periodic Screening, Diagnosis & Treatment (EPSDT)

The EPSDT Program provides benefits for children under age 21. Children can receive any medically necessary services, including:

- Regular medical and dental checkups
- Follow up medical and dental appointments
- Immunizations (shots)
- Case management
- Mental health services
- Substance abuse services
- Help finding healthcare providers and scheduling appointments
- Help arranging transportation, if needed



Check us out on the  
**INTERNET**  
Download an Application  
**[www.huskyhealth.com](http://www.huskyhealth.com)**

If you need information in an alternative format, need help enrolling into a HUSKY option, or need more information call: 1-800-656-6684  
If you are hearing impaired call: TDD/TTY 1-800-410-1681

HUSKY services are available without regard to race, color, creed, gender, sexual orientation, disabilities, learning disabilities, national origin, ancestry, or language barriers.

# How do I get health care in HUSKY A?

Behavioral health, dental and pharmacy services and providers are the same for everyone in HUSKY A, no matter which option you join (see below).

All other services are provided through the option that you choose.

**If you choose a HUSKY managed care health plan...**

Once you enroll in a health plan you will receive a member card and member handbook with information on how to find providers, access care and other useful information. You will use your gray CONNECT card to access behavioral health, dental, and pharmacy services. Each plan has a member services department that can help you.

**If you choose the HUSKY Primary Care option...**

Your PCP and his or her staff will help coordinate all of your care and help you access providers and services that you need. You will use your gray CONNECT card to access all of your health care services.

All four HUSKY A health care options have:

- \* Some clinics & providers with evening and weekend hours
- \* Some clinic & providers' offices on bus lines
- \* Appointment and transportation scheduling assistance
- \* Evening/weekend urgent care services

## How Do I Get Behavioral Health, Dental & Pharmacy Services?

### In all of the options:

You will receive behavioral health services through the Connecticut Behavioral Health Partnership (CT BHP). Mental health, alcohol, and drug abuse services are covered through CT BHP.

For information call 1-877-552-8247

Or if you are hearing impaired  
you can call TDD at 1-866-218-0525

You may also access their website at: [www.ctbhp.com](http://www.ctbhp.com)



For help finding a dentist,  
scheduling a dental appointment  
or questions about your dental benefit  
please call the Connecticut Dental Health Partnership  
at 1-866-420-2924.

You may also access their website at [www.ctdhp.com](http://www.ctdhp.com)



For information on prescription medication  
please call 1-866-409-8430  
You may also access their website at  
[www.ctdssmap.com](http://www.ctdssmap.com)

TO IDENTIFY  
PROVIDERS/HOSPITALS  
IN EACH OPTION SPEAK  
WITH A HUSKY  
CUSTOMER SERVICE  
REPRESENTATIVE.



IF YOU NEED HELP CHOOSING A  
HUSKY OPTION AND PCP, OR FOR  
MORE INFORMATION, CALL TOLL FREE

**1-800-656-6684**

If you are hearing impaired call:

TDD/TTY 1-800-410-1681

Our hours are:

9:00 a.m. to 8:00 p.m.

Monday - Thursday

9:00 a.m. to 6:00 p.m. Friday and

10:00 a.m. to 2:00 p.m. Saturday

# Do I have to join a managed health care option?

Yes, unless you qualify for an exemption. An exemption is a delay of your enrollment into a managed care option. If an exemption is approved, your health care benefits will be provided through the regular Medicaid program. BEFORE YOU ENROLL, review the exemptions listed here. You may qualify if you are:

- \* In the last 3 months of pregnancy and seeing a doctor who is not participating in the HUSKY program.
- \* Very ill and have a limited life expectancy.
- \* Being treated for a medical problem by a doctor who is not participating in HUSKY A and changing doctors will cause you more medical problems.
- \* Receiving Targeted Case Management services, through the Department of Developmental Services or the Department of Mental Health and Addiction Services.
- \* Your enrollment may also be delayed if you are hospitalized on the day your membership in the plan is set to start.

If you need help enrolling into a HUSKY option call:  
**1-800-656-6684**  
If you are hearing impaired call:  
**TDD/TTY 1-800-410-1681**



Better Health

**1-866-742-3120**

#### Special Programs

- \* Asthma Disease Management
- \* Diabetes Disease Management
- \* Heart Disease Management
- \* Lung Disease Management
- \* Case Management program for Pregnant women
- \* Care Management program to help you stay well

Information in the chart is subject to change.

Call the HUSKY program at  
**1-800-656-6684**

## AmeriChoice by UnitedHealthcare

**1-866-315-2323**

#### Special Programs

- \* AIDS/HIV Disease Management \*
- \* Asthma Disease Management
- \* Cancer Awareness
- \* Diabetes Control & Support
- \* Healthy Eating
- \* Healthy First Steps Prenatal and Postpartum Care \*
- \* Healthy Heart Programs
- \* Lead Testing and Lead Poisoning
- \* Quit Smoking Programs
- \* Sickle Cell Disease Program \*
- \* Teen Pregnancy
- \* Hypertension Program

\* Programs have been certified by the National Committee for Quality Assurance (NCQA)



Community Health Network  
of Connecticut, Inc.<sup>TM</sup>

**1-800-859-9889**

#### Special Programs

- \* Healthy Beginnings - Prenatal Program for moms & babies
- \* Healthy Airways - A Disease management program for members with Asthma
- \* Healthy Cells - An intensive case management program for our members with sickle cell disease
- \* Healthy Kids - Encourages preventive care for children and adolescents
- \* Healthy Living - An educational program for our members with Diabetes

## HUSKY PRIMARY CARE

Connecticut's Primary Care Case Management (PCCM) Program

**1-877-CT-HUSKY**

- \* Your Primary Care Provider and his or her staff will work with you to help you coordinate your care, learn about your health, and manage any health problems, such as asthma and diabetes.

## HUSKY A Participating Hospitals by HUSKY Option

To find out which doctors, hospitals, and clinics participate with the HUSKY options, or if you have any questions or need additional information, please call the numbers below.

They will be happy to assist you!



[www.AetnaBetterHealth.com](http://www.AetnaBetterHealth.com)  
1-866-742-3120



[www.AmeriChoice.com](http://www.AmeriChoice.com)  
1-866-315-2323



[www.CHNCT.org](http://www.CHNCT.org)  
1-800-859-9889



(\*available in some areas)  
[www.huskyhealth.com](http://www.huskyhealth.com)  
1-877-CT-HUSKY

●	●	●	Bridgeport Hospital Inc
●	●	●	Bristol Hospital
●	●	●	Charlotte Hungerford Hospital
●	●	●	Connecticut Children's Medical Center
●	●	●	Danbury Hospital
●	●	●	Day Kimball Hospital
●	●	●	Gaylord Hospital
●	●	●	Greenwich Hospital
●	●	●	Griffin Hospital
●	●	●	Hartford Hospital
●	●	●	Hospital for Special Care
●	●	●	Hospital of Central Connecticut
●	●	●	Hospital of Saint Raphael
●	●	●	John Dempsey Hospital
●	●	●	Johnson Memorial Hospital
●	●	●	Lawrence And Memorial Hospital
●	●	●	Manchester Memorial Hospital
●	●	●	Middlesex Hospital
●	●	●	Midstate Medical Center
●	●	●	Milford Hospital
●	●	●	New Milford Hospital
●	●	●	Norwalk Hospital Association
●	●	●	Rockville General Hospital
●	●	●	Sharon Hospital
●	●	●	St. Francis Hospital Medical Center
●	●	●	St. Mary's Hospital
●	●	●	St. Vincent's Medical Center
●	●	●	Stamford Hospital
●	●	●	Waterbury Hospital
●	●	●	William Backus Hospital
●	●	●	Windham Comm Memorial Hospital And Hatch Hospital
●	●	●	Yale New Haven Hospital

The information on this chart is subject to change. The hospitals on this list have signed a contract, a letter of agreement (LOA) or a letter of interest (LOI) with the health care option. The LOAs and LOIs mean that the hospitals have agreed to provide services while they continue the contracting process. For updated information, call the health care options at the phone numbers above.

95-15H (revised 06/2009)